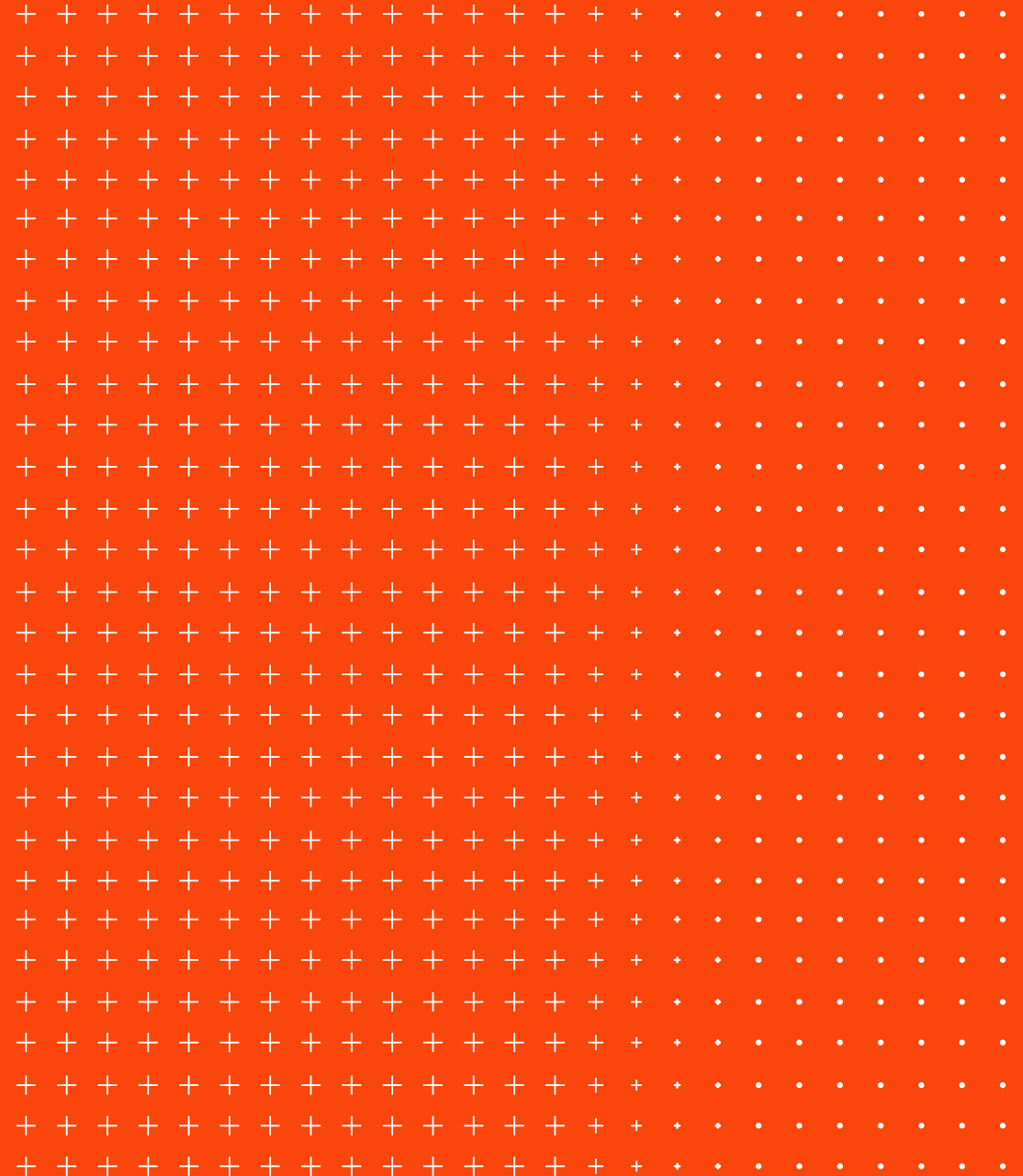# Content +Cloud

Living+Breathing Client Success

Microsoft Ignite announcements (November 2021)

Teams, Power Platform, Viva, new products/experiences and SharePoint Syntex

Chris O'Brien

Products & Services Director

Teams - Ignite announcements (November 2021)

"Teams Connect"

Delayed – preview Q1 2022

Shared channels across companies – no more tenant switching

Full support for chat, meet, apps and document co-authoring

Also share a channel across multiple internal Teams

Chat with guests using Teams personal accounts (end 2021)

Meeting enhancements

Release – "soon"

See order of raised hands

Turn off own video

Assign presenter/co-organiser roles when scheduling meeting

Teams Meeting Room enhancements – Direct Guest Join (join a Zoom, Cisco and soon, GoToMeeting and BlueJeans meetings from a Teams Room device)

New MTR devices

Manage Surface Hubs in Teams admin center

Mesh for Microsoft Teams

Preview – first half of 2022

Personalised avatars with eye contact and emotions (through Teams live reactions)

Immersive spaces to meet in – conference rooms, lounges, breakout areas etc.

Webinar updates

Preview – early 2022

Virtual green room – allow speakers to socialise, monitor chat, do Q&A, share content etc.

Improved control of attendee experience (e.g. hide presenters and shared content until a certain time)

Other

Various

Loop components in Teams (real time co-authoring of notes, lists, tables, tasks etc. which are used elsewhere)

Delayed delivery of chat messages

Improved search experience

Microsoft Editor + Context IQ in Teams – auto suggestions to insert a Loop component, document link, suggested meeting time (based on availability), record from D365 or frequently used info

Power Platform – Ignite announcements (November 2021)

New licensing options
`Preview – now`

+ PAYG licensing using an Azure subscription - (per app, $10 per user per month)
+ AI Builder credits now included – 500 for per user, 250 for per app
+ Power Apps Developer Plan – full premium capabilities for dev/test (free)

Collaborative Power Platform development
`Preview – now`

+ Add comments with @mentions (e.g. maker to pro-developer) – available in Power Apps, Power Automate and Power Virtual Agent
+ Power App co-authoring support through Git providers e.g. Azure DevOps and Github (experimental for now) and support for Github Codespaces

Build NATIVE mobile apps with Power Apps!
`Preview - now`

+ Package Power Apps as native mobile apps for iOS/Android, with Intune support
+ Other app shape developments - "Custom Pages", add low-code pages to model-driven apps (convergence of canvas/model-driven)
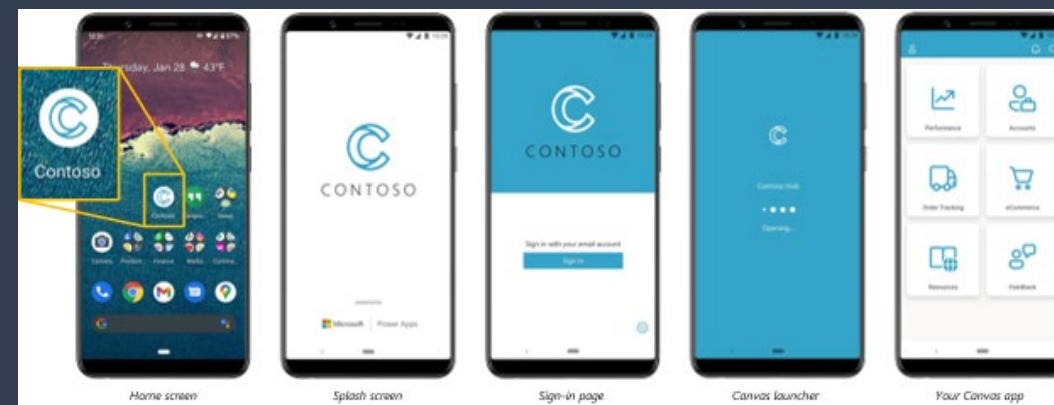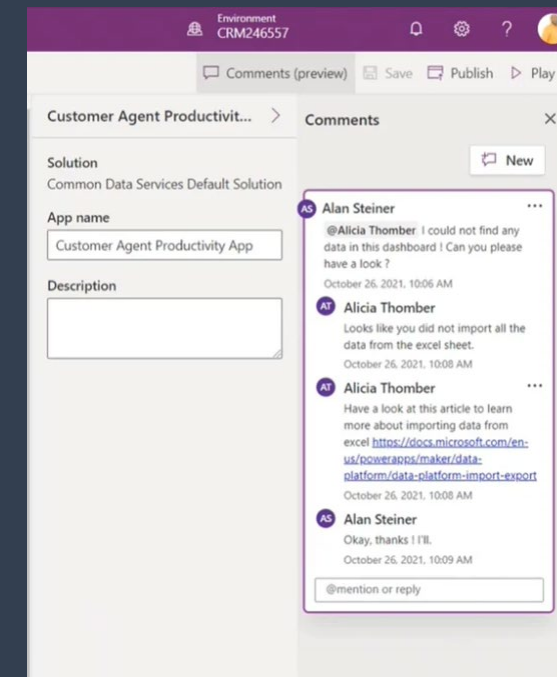
Deeper Teams integration
`Release - various`

+ Automate processes with Power Automate templates from Teams app store
+ Power Virtual Agents – add to a Teams channel, proactively message users, share with security groups (various availability dates)
+ Power BI app for Teams – now generally available

Improved AI support
`Preview - now`

+ Use AI with any Power Apps control
+ Bring your own AI model and Lobe integration

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Microsoft Viva – Ignite announcements (November 2021)

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Viva Learning

+ Now generally available - surfaced through Teams app (desktop and mobile)
+ Free learning sources - Microsoft Learn, Microsoft 365 Training, subset of LinkedIn Learning and custom SharePoint pages
+ 3rd party LMS integration - circa 12 partners, including Cornerstone, SAP SuccessFactors, Pluralsight etc
+ Specify learning interests for recommendations, share with colleagues and track completion
+ Add learning tab to Teams channel

Viva Connections

+ Now GA, but Teams mobile app updates later in November
+ Dashboard integrations (adaptive cards) from ServiceNow, Workday, Adobe Sign, DocuSign, Qualtrics, UKG, Blue Yonder and more (now)

Viva Insights

+ New manager insights and nudges e.g. prompts to praise, set no-meeting times, block focus time etc. for the team.
+ Effective meetings support - team-level defaults for shortened meetings, feedback requests and auto add Teams meeting links. Also categorise meetings for later analysis (e.g. client, project, internal etc.)
+ Improved support for focus time and quiet time (out of hours)

Viva Topics

+ See topic cards in Outlook [OWA initially], Yammer and the user profile card [hashtag integration] (preview end 2021)
+ See topic cards in Teams [hashtag integration] (preview early 2022)
+ Improved topic management including segmentation and improved analytics (various dates, all by March 2022)
+ Multi-lingual support - French, German and Spanish (end 2021)
+ Viva Topics app in Teams (early 2022)
+ New features such as topic disambiguation and topic types (Jan-Mar 2022)
+ Use other sources for knowledge mining - use Graph Connectors for ServiceNow, SQL, Azure etc. (preview by March 2022)

Licensing - Viva full suite license announced - $9 pupm until August 2022

New Microsoft products/experiences announced at Ignite (November 2021)

Microsoft Loop

A new "collaborative canvas" app to support teamwork with Teams, Outlook and Office integration

Workspaces, Pages and Components - components are notes, lists, tables or even a Dynamics 365 client record and are *"live" wherever they are used (e.g. a Teams chat, e-mail, document or page)* – an evolution of Microsoft's Fluid Framework

Availability:
- Live components in Teams, Outlook and OneNote **– in Teams now, others end Nov 21**
- Loop app – **"coming months"**

Mesh for Teams

Personalised avatars with eye contact and emotions (through Teams live reactions)

Immersive spaces to meet in – conference rooms, lounges, breakout areas etc.

Context IQ

AI-powered "predictive assistance" as you work

- **Sharing a file** – suggest relevant docs based on context
- **Scheduling a meeting** – suggest times when everyone is available
- **Tagging a colleague** – suggestions based on context
- **Sales** – suggest Dynamics client/opportunity data
- **Other** – suggest frequently used info

Implemented in Microsoft Editor first – other experiences later

Ally.io

OKR platform acquired by Microsoft – to become the next Viva module

Set Objectives and Key Results for individuals, teams, divisions or an entire org

Use templates and checklists to drive OKR quality

Clipchamp

Collaborative video creation and editing for everyone, using only a browser

Add transitions, filters and stock images/video from built-in library

Camtasia-like templates for YouTube, Instagram, social media, Facebook ads, sales promo videos etc.

Create your own brand kit to apply consistent logos, fonts and colours to your videos

https://clipchamp.com

PowerPoint Studio

Record speaking element of presentation with webcam and integrate into slides.

Optionally use PowerPoint Cameo to position video feed to suit individual slide layouts.

Loop component examples:
Agenda, Bulleted list, Check list, Numbered list, Paragraph, Status tracker, Table, Task list, Voting table

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SharePoint Syntex

Ignite announcements (November 2021)

Licensing changes	New pay as you go model to support users who occasionally process documents **(Jan 2022)** AI model creation for non-licensed users **(now)**
Content Assembly capability	Use Syntex for **content assembly** scenarios e.g. contract creation - allow Syntex to create templated documents at scale, using content placeholders and list item values **(end 2021)**
Syntex contract management	Specific capabilities for contract management - standard clause libraries, approvals, auto classification and lifecycle management **(date unknown)**
Syntex-powered MIP classification	Apply MIP sensitivity labels automatically through AI document understanding **(now)**
Improved Syntex/Viva Topics integration	Use Syntex-based taxonomy for Viva Topics seeding **(now)**
Prebuilt Syntex AI models	Out-of-the-box AI models for common document types e.g. invoices and receipts **(end 2021)**
Image tagging support	Improved Syntex image tagging – from 37 basic tags to 1000+ for greater accuracy **(end 2021)**

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